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## Welcome...

Fellow Chapter Members,

Spring is here. For some of us that means Reds baseball, and for others it means golf. I hope that you have enjoyed the informative dinner meetings and seminars that we have presented for you over the last eight months. We have one more meeting for this season. See [page 2](#) for details of our May meeting.

Spring also means that it is time for our annual general meeting which is also the final meeting of the season. Every two years, around this time, we elect another group of officers/directors to serve a two-year term managing our chapter. The upcoming board represents a great mix of both experienced officers and some new faces. Some officers will be moving to new positions, either due to limits on the time they can serve in their current position, or a desire to perform other duties to support chapter activities. See [page 12](#) for the board nominees. Elections will be held at the May meeting.

Having served as president for the last two years, it has been my pleasure to meet and talk with some of you that have attended our monthly meetings. I do plan on remaining involved with the chapter as its Immediate Past President. Some of the things that we have accomplished over the last two years include.

This new newsletter format- It is designed to provide more useful information for our members.

We are in the process of updating our chapter web site to more closely resemble ISACA International's site. This will also allow you to more easily move between your local chapter web site and International's.

We have also added a new board position – Research Coordinator. This position was created by ISACA International in order to liaise with the local chapters in performing research for the association. Justin Hedric moved into this role in January. If you are interested in becoming involved with ISACA research projects, please contact Justin ([justin.hedric@53.com](mailto:justin.hedric@53.com)).

We are always looking for articles or tips that can be included in the newsletter. This month we have an article “Customer Relationship Information Technology Internal Control and Security (CRITICS) Framework” co-authored by one of our members and tips on “Turning Career Challenges Into Resume Achievements”. If you have anything to contribute, please send it to our newsletter editor Buky Thorpe ([buky.thorpe@gmail.com](mailto:buky.thorpe@gmail.com)).

If you are interested in becoming a member of the chapter, or would like additional information on membership please contact the VP of membership, Mike Smith ([mrsmith@gaic.com](mailto:mrsmith@gaic.com)).

While I have not named all of them, I would like to thank our current officers and directors for their support and hard work over the last two years that have helped to make this chapter successful.

Russ Krick,  
Chapter President

## Cloud Computing ROI – Risk, Opportunity, and Impact

**Speaker:** Suresh Kumar, SVP, Head of Internal Audit at Vantiv

**Date & Time:** May 1, 2012, 5.30pm

**Location:** The Original Montgomery Inn, Montgomery, OH

### *Overview:*

Cloud Computing is a paradigm shift in the delivery of IT and business services. One has the opportunity to drive significant transformation and innovation through the organization. Cloud does come with increased risk and impact to the organization. This presentation will delve into the security and privacy, data and technology, intellectual property and tax, and regulatory and compliance risks.

### *About the Speaker:*

Suresh heads the internal audit function at Vantiv and has over 20 years of extensive experience in the Banking, Financial Services and Manufacturing industries both here in the United States and abroad. He has a blended background in accounting, Information Technology and business operations.

Suresh earned a B.Sc. in Mathematics and a M.C.A in Accounting and Computer Applications from the University of Madras, India. He is a Certified Public Accountant (CPA) and a Certified Information Systems Auditor (CISA).

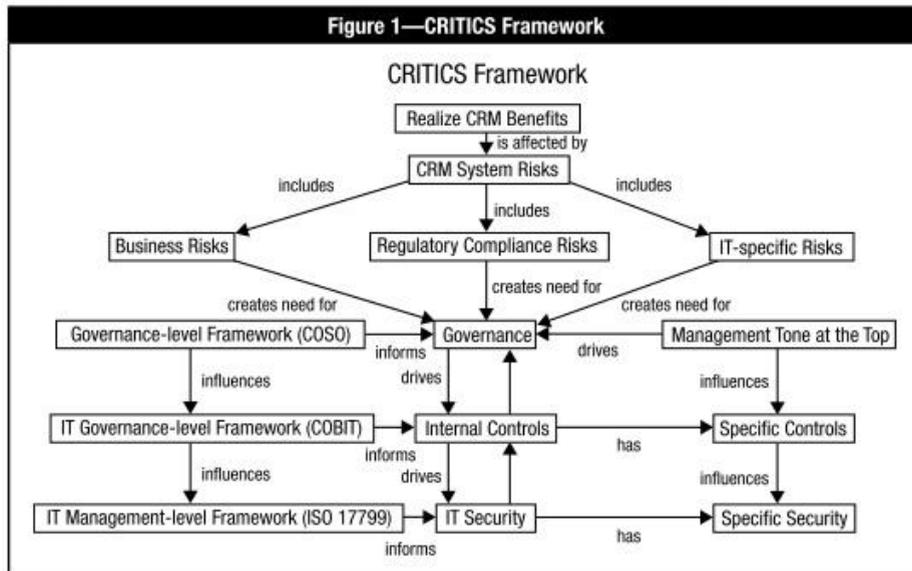
### *Please register for this meeting by April 26.*

Cincinnati ISACA members and non-members can register by using the [link](#) at the chapter website or by sending an email to [isaca\\_meetings@yahoo.com](mailto:isaca_meetings@yahoo.com) if you prefer to pay at the door.

## Customer Relationship Information Technology Internal Control and Security (CRITICS) Framework

By Robbie Sauerberg, Weston Smith and Jonathan Tudor, CCNA

The Customer Relationship Information Technology Internal Control and Security framework (**Figure 1**), developed by the authors, is intended to help organizations mitigate the risk inherent in customer relationship management (CRM) systems to realize maximum system benefits. The article first describes the benefits of CRM systems to an organization and then identifies three risk areas inherent in CRM systems: business risk, regulatory compliance risk, and IT-specific risk. These risk types threaten the benefits an organization can receive from a CRM system.



To mitigate risk, organizations should implement a CRM system governance structure at an organizational governance level, an internal control (IC) structure at the IT governance level, and an IT security structure at the IT management level. The objectives of the governance-level structure should directly address the organization's CRM system risks and will drive and be supported by the IC structure objectives, which will, in turn, drive and be supported by IT-security-level objectives.

To help organizations create a structure to meet objectives at each level, a relevant, established framework associated with that level has been identified. The Internal Control—Integrated Framework from the Committee of Sponsoring Organizations of the Treadway Commission (COSO) is identified for the governance level, the COBIT framework is identified for the IT governance level, and the ISO 27002:2005 Information technology—Security techniques—Code of practice for information security management (formerly ISO 17799) is identified for the IT management level. Aspects of each structure are also identified for successful mitigation of risks, including management tone at the top at the governance level, CRM-related internal controls at the IT governance level and CRM-related specific security components at the IT management level.

The CRITICS framework is intended to serve as a catalyst for thinking about structuring effective CRM system risk mitigation.

### What is CRM?

CRM involves the collection and utilization of customer information during electronic data transactions and other data-capturing techniques to assist in optimization of business goals and objectives. Customer data are stored in a centralized location that is accessible to business personnel with authorized access. All captured customer information, regardless of source, is combined under a single customer record.

Interested in reading more, follow this [link](#) to read the rest of the article (you must be logged in as an ISACA member to access this article).

*Editor's note. This article was originally published in Volume 2 (2012) of ISACA's Journal Online. One of the authors, Jonathan Tudor, CCNA, is the president of Miami University's ISACA student organization and recently joined the Cincinnati professional chapter.*

## Turn Your Career Challenges Into Resume Achievements

Accomplishments are an important part of your resume. They set you apart from your competition and give potential employers a reason to consider you above others with similar qualifications.

Most people, however, find it difficult to write resume achievements. What exactly constitutes an accomplishment? Simply put, an accomplishment is an example of how you solved a workplace challenge and what it meant to your employer. Everyone faces problems on the job, especially now given our difficult economic times. You can make those challenges work for you with this three-step method for turning challenges into achievements.

### 1. Identify significant challenges.

Think back through your career to the times when your company, team or division faced difficult situations that had a potential negative effect on bottom-line corporate issues. Start back through your earlier years of employment. Write a list and be specific about why the issue was a problem.

What was at stake? Who were the stake holders? Why was the issue critical? How much of the organization was effected by the challenge? If you take a systematic approach you should be able to identify a challenge for every few years of employment.

### 2. What was your part in solving the problem?

Now that you have your list of workplace challenges, think back to how you helped solve them. You may have worked alone or as part of a group. Perhaps you coordinated between diverse functional groups to facilitate the solution. Be specific about the technology you used, skills involved and steps you took toward fixing the problem. Did you introduce a new procedure or create a better way of processing information? Did you use technology to streamline routine tasks? Did you train your team on a new process? Did you take on added responsibilities to insure the task was completed?

### 3. What was the result of your effort?

Once the challenge was met, the solution found and the issue resolved, what did it mean to your employer? What did your company get out of it? Did you save your department time? Did your solution lead to cutting costs? Were you able to identify new revenue opportunities? Did you free up time for your boss? Did you help others to work more efficiently? How many persons within the organization were effected by your work? It's nice if you can quantify your results, but don't be discouraged if you can't quantify every result in dollars.

Once you have all your information at hand it's time to put it together in concise statements that sell your skills. A few guidelines to keep in mind are:

- Try to keep your accomplishment statements to two lines each.
- Begin your statement with the result.
- Don't dilute the result by providing more information than necessary.

Accomplishments should be included with every employment entry of your resume. For added punch, write a highlight of accomplishments section toward the top of your resume. Remember, at the time perhaps you received little thanks for your effort in solving challenges, but now is the time to get credit for your hard work. Let your resume include your achievements on the job and potential employers will be eager to learn how you can help solve their problems as well.

Deborah Walker, Certified Career Management Coach

Read more career tips and see sample resumes at:

[www.AlphaAdvantage.com](http://www.AlphaAdvantage.com)

email: [Deb@Alphaadvantage.com](mailto:Deb@Alphaadvantage.com)

360-260-4965

Twitter: <http://twitter.com/DebWalker>

## ISACA Issues COBIT 5 Governance Framework

*Survey: 44% of Enterprises Worldwide Plan to Increase IT Investments in 2012*

**Rolling Meadows, IL (10 April 2012)**—ISACA today released COBIT 5, the only business framework for the governance and management of enterprise IT. The new version of COBIT promotes seamless continuity between an enterprise's IT department and its overall business goals, and represents a major evolution of the globally accepted framework in use at enterprises worldwide for more than 15 years. The COBIT 5 framework is available from ISACA—a nonprofit global association of more than 95,000 IT governance professionals—as a free download at [www.isaca.org/cobit](http://www.isaca.org/cobit).

According to a recent global survey of more than 3,700 IT professionals who are members of ISACA, nearly half of respondents' enterprises (44 percent) are planning to increase their IT-related investments selectively in the next 12 months, based on expected contribution to business value. The survey also showed that 74 percent of executive teams consider information and technology to be very important to the delivery of the enterprise's strategy and vision.

COBIT 5 provides globally accepted principles, practices, analytical tools and models designed to help business and IT leaders maximize trust in, and value from, their enterprise's information and technology assets. This update is the result of a four-year initiative led by a global task force and has been reviewed by more than 95 experts worldwide. To date, more than 16,000 professionals have preregistered to receive a copy. The previous version of COBIT has been downloaded more than 100,000 times.

"The advance interest in COBIT 5 has been overwhelming. It is clear that enterprises everywhere are aggressively seeking guidance on how to manage and ensure value from the growing mountain of information and increasingly complex technologies they are grappling with," said Derek Oliver, Ph.D., CISA, CISM, CRISC, CITP, FBCS, FISM, MInstISP, and co-chair of the COBIT 5 Task Force. "Information is the currency of the 21st century, and COBIT helps enterprises effectively govern and manage this critical asset".

### How COBIT 5 Is Used

COBIT 5 can be tailored to meet an enterprise's specific business model, technology environment, industry, location and corporate culture. Because of its open design, it can be applied to meet needs related to:

- Information security
- Risk management
- Governance and management of enterprise IT
- Assurance activities
- Legislative and regulatory compliance
- Financial processing or CSR reporting

According to the ISACA survey, in the past 12 months:

- 48% of responding enterprises experienced project overruns
- 41% experienced a high cost of IT with a low or unknown return on investment
- 38% said there was a disconnect between business and IT strategies
- 22% experienced a security breach
- 21% reported challenges related to mobile device security

"COBIT 5 offers a much-needed common vocabulary and set of processes to enlist stakeholders from across the organization—not just IT—in considering the issues and impact of key business and technology issues such as cloud computing, growth of mobile devices and BYOD (bring your own device), data privacy and cyber security threats," said John Lainhart, CISA, CISM, CGEIT, CRISC, CIPP/G, past international president of ISACA and co-chair of the COBIT 5 Task Force. "Most people wouldn't venture into a major storm without protective gear like an umbrella. Yet, that's what enterprises do every day when they leave their technology assets unprotected."

## ISACA Issues COBIT 5 Governance Framework...Contd.

### Five Principles and Seven Enablers

This significant update of the COBIT framework simplifies governance challenges with just five principles and seven enablers. The principles are: 1) Meeting Stakeholder Needs, 2) Covering the Enterprise End-to-end, 3) Applying a Single, Integrated Framework, 4) Enabling a Holistic Approach, and 5) Separating Governance From Management. The enablers, which help achieve enterprise goals, are: Processes; Principles, Policies and Frameworks; Organizational Structures; People, Skills and Competencies; Culture, Ethics and Behavior; Services, Infrastructure and Applications; and Information.

The new version of COBIT is also designed to integrate other approaches and standards, including TOGAF, PMBOK, Prince2, COSO, ITIL, PCI DSS, the Sarbanes-Oxley Act and Basel III.

COBIT 5 is available to all as a free-of-charge download at [www.isaca.org/cobit](http://www.isaca.org/cobit). ISACA also today released COBIT 5: Enabling Processes (free to ISACA members and US \$134 for nonmembers) and COBIT 5 Implementation (free to ISACA members and US \$50 for nonmembers), which help framework users apply the guidance. Print editions of all three guides are available for purchase from the ISACA Bookstore ([www.isaca.org/bookstore](http://www.isaca.org/bookstore)). Full survey results are available at <http://COBIT5presskit.isaca.org>.

Related infographic, full survey results and spokesperson video are available at <http://COBIT5presskit.isaca.org>.

## ISACA 2012 Training Opportunities

ISACA courses are delivered by world-renowned practitioners and combine group discussion, case studies and best practices to enhance your knowledge and skills. ISACA training fits your unique needs.

**14–17 May 2012 | Chicago, IL USA**

Network Security Auditing

**12–15 June 2012 | Dallas, Texas, USA**

Governance of Enterprise IT

**7–10 August 2012 | Chicago, Illinois, USA**

Fundamentals of IT Audit and Assurance

Spend four days focusing on:

- Today's most in-demand IT assurance, security, governance and risk topics
- Learning skills immediately applicable to your current or prospective role
- Earning up to 32 CPEs

Benefits:

- Unique educational events designed to provide you the tools you need to maintain, update and upgrade your skills
- Courses are delivered by world-renowned practitioners and combine group discussion, case studies and best practices
- Learn proven strategies and techniques based on lessons learned from the ISACA community

To register and to see the full training schedule, please visit this [link](#)

## How to Earn and Report CPE

**Did you know that ISACA certified members can earn more than 70 FREE CPEs per year!**

ISACA certified members have several options to obtain their continuing professional education credits. Several of these choices are listed below with specific instructions.

**Journal quizzes:** Earn one CPE for each of six [journals](#) per year. 6 FREE CPEs per year

**Monthly e-Symposia quizzes:** Earn three CPEs for each of 12 [e-Symposia](#) per year. 36 FREE CPEs per year

**Serving as an ISACA Volunteer:** Participate on an ISACA or ITGI board, committee, task force or as an officer of an ISACA chapter, and gain one CPE credit (up to 20 per year) for each hour of active participation. (Consult Qualifying Educational Activities for CISA, CISM, CGEIT and CRISC members.) 20 FREE CPEs per year

**Mentoring:** Earn one CPE for each hour of mentoring efforts directly related to coaching, reviewing or assisting an individual with CISA/CISM/CGEIT/CRISC exam preparation or providing career guidance through the credentialing process. 10 FREE CPEs per year

**TOTAL Possible FREE CPEs for ISACA Certified Members:** 72 FREE CPEs per year

## How to Report CPEs in your Profile

CPEs are reported annually during the renewal process. CPEs earned in the current year may be entered in your profile once the next year's renewal period opens. Reporting of CPEs can be done online or by submitting the information on the annual renewal invoice.

To update CPE hours through the ISACA website, log on using your personalized log in credentials and follow the steps below.

Click on the **MY ISACA** tab at the top of the page

Click on the **MY CERTIFICATIONS** tab

Click on the **EDIT MY CPE Hours** link

The CPE reporting is located on the My Demographic, Certification CPE and Other Information tab. Scroll to the bottom of the page to view and edit the appropriate CPE fields. If you do not see a CPE section, CPE hours are not being accepted or you are not required to report CPEs yet.

Enter CPE hours – then click SAVE at the bottom of the page

For more information about the specific Continuing Professional Education (CPE) requirements for your certification, please see the following [link](#).

## Deloitte Career Opportunities

### Information Technology Audit Specialist

- **Manager**
- **Senior Consultant**
- **Consultant**

**Locations:** *Detroit, Cleveland, Cincinnati, Pittsburgh*

### About Deloitte.

Deloitte is one of the leading professional services organizations in the United States specializing in audit, tax, consulting and financial advisory services with clients in more than 20 industries. We provide powerful business solutions to some of the world's most well-known and respected companies, including more than 75 percent of the Fortune 100.

At Deloitte, you can have a rewarding career on every level. In addition to challenging and meaningful work, you'll have the chance to give back to your community, make a positive impact on the environment, participate in a range of diversity and inclusion initiatives, and get the support, coaching, and training it takes to advance your career. Our commitment to individual choice lets you customize everything from your career path to your educational opportunities to your benefits. And our culture of innovation means your ideas on how to improve our business and your clients' will be heard.

**Financial Statement & Internal Control Audit services** provide audits and reviews of financial statements and reporting on internal controls in accordance with applicable professional standards. Our audits are planned to be responsive to our assessment of the risk of material misstatement based on the understanding we gain of the organization and its environment, including its internal control. We utilize this understanding to design the nature, timing, and extent of our audit procedures, while maintaining an objective and independent attitude. We also strive to provide timely communications regarding professional developments, and insights regarding matters that may affect the organization's business.

We are currently seeking IT Audit professionals for Manager, Senior Consultant and Consultant positions. For more information about these opportunities and to apply, please visit our web site at [www.deloitte.com/us/careers](http://www.deloitte.com/us/careers)

## Senior Information Technology Internal Auditor

Western & Southern Financial Group has an immediate opportunity for a Senior Information Technology Internal Auditor.

### ***Summary of Responsibilities:***

Performs and supervises risk-based internal audit activities for the Company and its subsidiaries. Performs risk-based integrated reviews of financial, operational, systems and management controls of the Company. Provides assistance to the external auditors and regulatory auditors while maintaining effective working relationships with business unit management. Provides consulting services to management. Serves as in-charge auditor on various audit projects. Works with minimal supervision and is responsible to make and established range of decisions, escalates to manager when necessary and updates manager on a regular basis.

### ***Detailed Responsibilities:***

- Performs and supervises risk-based integrated audit procedures on scheduled audit projects in accordance with approved risk-based integrated audit programs and in a timely, efficient, and professional manner.
- Demonstrates a working knowledge of internal control concepts for each audit project and provides timely information to the Director, Internal Audit during the audit project regarding weaknesses noted and recommendations for corrective action.
- For assigned audit projects, demonstrates the ability to clearly document and evaluate the internal controls present in the manual and automated systems being reviewed, identifying internal control strengths and weaknesses.
- Prepares and reviews audit work papers that accurately and sufficiently document audit tests performed, in accordance with departmental guidelines (i.e., Audit Procedures Manual (APM)).
- Drafts and reviews written audit reports which accurately describe results of tests performed, the nature of control weaknesses and exposures, expresses an opinion on the adequacy of internal controls and overall procedures and identifies practical recommendations for improvements.
- Completes the Internal Audit self-study program in order to gain advanced knowledge of internal control concepts, audit testing techniques, data processing knowledge, financial, systems and operational audit knowledge and human relations skills.
- Assists external auditors and regulatory auditors in the performance of scheduled audit activities.
- Assists in the performance of a periodic risk assessment of all Company functions in order to recommend appropriate audit projects as part of the audit planning process.
- Develops specifications for automated audit software working closely with Information Systems personnel to satisfy audit software needs.
- Provides internal controls consulting on significant Company initiatives to our customers as requested.
- Performs special reviews/projects as requested.
- Implements computer-assisted audit techniques and practices auditing by exception techniques to improve audit effectiveness and efficiency.
- Supervises work product of one or more internal auditors and one college intern on audit assignments.
- Performs other duties and projects as assigned by management.

.....*Continued on next page*

## Senior Information Technology Internal Auditor...Continued from previous page

Western & Southern Financial Group has an immediate opportunity for a Senior Information Technology Internal Auditor.

### ***Selection Criteria:***

- Proven experience as an Auditor in a “Big Four” accounting firm or Fortune 500-type company with demonstrated knowledge of internal control concepts and risk-based integrated audit techniques.
- Thorough knowledge of accounting and risk-based integrated auditing.
- Proven ability to develop or adapt risk-based audit programs/procedures on an as-needed basis.
- Proven experience coordinating multiple projects/assignments (3 to 4) simultaneously and completing assigned tasks accurately and on a timely basis. Possesses a strong attention to detail with excellent organization skills. Solid project management with proven experience successfully planning, executing and maintaining a project from start to finish.
- Strong verbal and written communication skills with demonstrated success interpreting and communicating business needs between internal groups and external vendors in a clear, focused and concise manner. Will be expected to provide examples of written audit reports.
- Proven work experience directing others to initiate a recommended course of action to solve a problem or increase efficiency.

### ***Qualifications:***

- Bachelor’s degree in accounting, business administration, information systems, computer science or related field of study.
- Computer skills and knowledge of hardware & software required.
- Proficiency in the use of Microsoft Office (Word, Excel, Access, Visio).
- Significant experience auditing automated systems, including mainframes and LAN- and WAN-based applications.
- Significant experience with utilizing automated audit tools, including ACL, Easytrieve Plus, etc.
- Certifications & licenses (i.e. Series 6 & 63, CPA, etc.).
- Certification as a Certified Public Accountant (CPA), Certified Internal Auditor (CIA) or Certified Information Systems Auditor (CISA).
- Willingness to travel 10 to 15% annually.

To find out more or to apply for this position, please contact: Amy Gellen, Corporate Recruiter ([amy.gellen@westernsouthernlife.com](mailto:amy.gellen@westernsouthernlife.com)).

# Nominees for the Chapter Board

Please see below for the nominees for the 2012/2013 chapter board. Elections will take place at the chapter meeting on May 1, 2012. Elected board members will serve a two year term.

**President.** Jesse Hanford

Jesse Hanford, CISA has had over 7 years in IT audit and compliance in various corporate and consulting companies. Jesse has served on the chapter board for almost 2 years as the VP of Programs providing quality speakers for the chapter. He currently works at Accenture where he holds the title of Quality Auditor for the Infrastructure Outsourcing business unit.

**Secretary.** Adam Leigh

**VP Membership.** Mike Smith

**Treasurer.** Jon Tudor

Jon will be graduating from Miami University's Farmer School of Business with a major in Management Information Systems where he has been a member of the ISACA student organization for four years, on the chapter board for three and served as President for one. He just recently joined the Cincinnati professional chapter. Starting July, Jon will be working with General Electric Aviation in their Information Technology Leadership Program. He is a Cisco Certified Network Associate (CCNA).

**VP Programs Committee.** Sandy Burden

Sandy works at The Cincinnati Insurance Company as an Internal Auditor performing IT Audits for the Internal Audit department. She has been a member of ISACA for four years and holds the CISA certification.

**AVP Programs Committee.** Brandon Carey

Brandon is an Advisory Services Senior Consultant with Deloitte & Touche, LLP. He has been an ISACA member for four years and served on the chapter board for two as AVP Programs Committee. He holds the CISA and CISSP certifications.

**AVP Programs Committee.** Rosalyn Ellis

Rosalyn is a Lead Governance Specialist at Great American Insurance. She has been an ISACA member for four and a half years and served on the chapter board for two as AVP Programs Committee. She holds the CRISC certification.

**AVP Programs Committee.** Robert Meyer

Robert has worked with Cincinnati Insurance for 10 years as a Unix Systems Administrator. He holds a Doctorate from the University of Phoenix in Information Technology. He is also a member of itSMF, a Service Management Association and received accreditation as an Associate in Service Management through PRISM in 2010. Most importantly, Robert and his wife celebrated their 25th anniversary this year and visit their children and grand-children in their free time. He has been a member of ISACA for one year and is a CISA.

**VP Professional Development.** Joe Lairson

**AVP Professional Development.** Holly Johnson

Holly is an IT Audit Manager at Great American Insurance. She graduated from Miami University with a BSBA major in Management Information Systems and a minor in Spanish. She has been an ISACA member for 7 consecutive years and has served on the local Cincinnati chapter board for one year. She received designation as a Certified Information Systems Auditor (CISA) in October 2007.

**AVP Professional Development.** Lei Zhao

Lei has been the Treasurer for the Cincinnati Chapter since 2010 and has been CISA certified since 2007.

# Nominees for the Chapter Board

## Continued from previous page.....

**Newsletter Editor,** Buky Thorpe

Buky is a graduate of Central Michigan University with a Masters in Information Systems and has been a member of ISACA for four and a half years. She has served on the chapter board for two years previously as AVP Professional Development and most recently as the Newsletter Editor. She is an Advisory Services Senior Consultant with Deloitte & Touche, LLP and holds the CISA Certification.

**Webmaster,** Andrew Selig

Andrew is a CISA and a CISSP with four years of audit and information security experience. He has been a member of ISACA for four years and has served on the chapter board for the past two years as the Webmaster.

**Research Coordinator,** Justin Hedric

Justin has been a member of ISACA for eight years and served on the chapter board for five years previously as AVP Professional Development, VP Professional Development and most recently as Research Coordinator. He is a Senior Audit Manager at Fifth Third Bank and holds the CISA and ITIL v3 Certifications.

**Director,** Lance Murray

**Director,** Russ Krick

Russ has been performing IT examinations for the Federal Reserve for 27 years, prior to that, he spent four years as a computer programmer and three years as a computer operator at the Denver Branch of the Federal Reserve Bank of Kansas City. He was a member of the programs committee for the Denver ISACA chapter for five years before moving to Cincinnati where he has since served as the Treasurer, AVP Programs committee and the Membership vice president prior to becoming the President of the Greater Cincinnati chapter. He holds the CISA certification.

**Director,** Tom Harrow

Tom is the Director, Compliance and Internal Controls at OPW-Fueling Components. He has been on the chapter board for about eight years previously serving as president. He holds the CISA certification.

**Academic Advocate,** Jeffrey W. Merhout, Ph.D., CPA (Inactive)

Jeff is an Associate Professor of Information Systems at the Farmer School of Business; Miami University. He teaches the information governance, risk management, controls, security, and IT audit classes to undergrad and graduate accountancy students and actively seeks to match students with IT audit related employment. He has been the Miami University ISACA Academic Advocate (Faculty Advisor) since fall 2003.

**Marketing Coordinator,** Kim Nelson

Kim is an IT Audit Manager with American Financial Group (AFG). She has a Bachelor of Arts degree with a major in Accounting Information Systems from the University of West Florida. Professional experience includes 13 years in Information Technology covering all facets of application development and system support, an additional 14 years of experience within Internal Audit all of which was acquired within the Banking and Finance Industry. She earned the CISA certification in 2004 and the CGEIT certification in 2008. Kim has been a member of ISACA since January 2004 becoming the Marketing Coordinator in April 2011.

**Academic Coordinator,** Jeff Daufel

Jeff currently holds the CRISC, CISA, CISSP certifications and has had specialized Cisco hardware training. He currently holds a position setting up a standardized PCI DSS compliant payment security environment for a large privately owned web based catalog company. He has returned to various universities studying specialized subjects over the years and enjoys the academic environment.

I hope you have enjoyed reading the newsletter this year. Thank you to everyone who has sent me an articles, job opportunities and other content to publish. If you have any suggestions about any other sections/information you would like to see included, you can send me a quick email and I would be happy to oblige.

As always, please don't hesitate to contact me if you have any content that you would like to be published in the newsletter

Some examples of articles/content include:

1. Your most interesting audit/lessons learned from an audit
2. Your take and/or opinion on the latest PCAOB standard/update
3. Any topic you feel you can speak on (keeping your audience in mind)
4. Open positions at your organization that would be a good fit for ISACA members
5. Live or virtual opportunities to earn CPE credits.

Please email me at [buky.thorpe@gmail.com](mailto:buky.thorpe@gmail.com) with any article or content that you would like to include in the newsletter.

Thank you.

Buky Thorpe,  
Newsletter Editor

# About Our Chapter

The Greater Cincinnati ISACA Chapter is a not-for-profit professional association serving the information technology audit, security, and control community. We support the areas of Cincinnati & Dayton, Ohio and Northern Kentucky. The chapter consists of over 400 professionals that represent a cross-section of the public, private, and not-for-profit business sectors at all levels within those industries.

## **Purpose**

To promote the education of individuals for the improvement and development of their capabilities relating to the auditing of and/or management consulting in the field of Information Technology audit and control.

Please visit the chapter website at [www.isaca-cincinnati.org](http://www.isaca-cincinnati.org) to learn more. Connect with other chapter members by joining the Greater Cincinnati ISACA LinkedIn and Facebook groups!

Visit [www.isaca.org](http://www.isaca.org) to learn more about the organization.