As we rapidly approach the 2020 elections in the United States, global tech association ISACA is sharing a study of more than 3,000 IT governance, risk, security and audit professionals in the US that shows confidence levels are low—and declining in election security issues and their level of trust in the system.

While confidence is low, the reality is that federal, state, and local governments continue to harden the election infrastructure technical controls and security procedures, say experts. The overwhelming majority of localities have sound election security procedures, say experts.

The federal government has an opportunity to do more to standardize, align, and support state and local government efforts to educate, learn and increase trust in the election process and protocol around tech infrastructure.

With confidence levels falling in the face of potential election security threats, the survey results also show that how government officials and institutions communicate about election security is what is most important. A message that is effective and timely will build confidence that is critical to robust and secure voting infrastructure.

The study shows that the electorate’s confidence in the integrity of the 2020 election is threatened by misinformation campaigns, a lack of funding, and a feeling that there are not enough well-trained polling officials to administer each polling station.

According to responses in the survey, the electorate feel as though the government, corporations, and the public have not done enough to secure the election infrastructure.